

14 February 2025

Dear Parents and Carers,

**Re: Cessation of sQuid for school payments**

We have recently been informed that sQuidcard Limited will be ceasing payment processing services in the UK on 14 March 2025 for business reasons. Our schools currently use sQuid for payments for in-school catering, for the purchase of resources and payments for trips and activities.

To ensure a smooth transition and continued convenience for parents and carers, we will be making arrangements for all future payments to be made via Bromcom (our new school Management Information System) and the My Child At School (MCAS) app, which we have already launched to families. Our finance teams will be working with sQuid and our canteen tills system in the coming weeks prior to 14 March as after this date, no new transactions will be possible within sQuid. Payments already received by the school for trips via sQuid will not be affected and, in the coming weeks, we will be moving future trip payments from sQuid to the new Bromcom system. Additional information about trip payments will be sent to families after half term.

The decision has been taken to implement the payment solution within Bromcom and the My Child At School (MCAS) app since this is already in use in our schools and provides a single point of access for parents/carers to information about your child. We consider this to be preferable to the use of multiple platforms and online systems.

**What do I need to know?**

- After 14 March accounts in sQuid will no longer be in active use.
- sQuid is responsible for returning any unused money in a parent's account to the parent, and will continue to provide a refund service after 14 March 2025 for a period of time. sQuid's consumer terms and conditions apply.

**What do I need to do?**

- If you have not already signed up to the My Child At School (MCAS) service, we advise that you do so **by 28 February 2025** to enable you to make future payments and to load your child's cashless catering account with funds for in-school purchases. Please note the [information and guidance](#) previously shared with families regarding self-sign up.
- There is no further action to take whilst we make arrangements in-school and manage the transition with sQuid. We will send further information shortly on how to make payments and load money using the My Child At School (MCAS) app.

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- We will advise of the date on which we will be going live with this system in school for catering payments at the till. This will ensure that you have loaded money onto your child's account in advance.

Thank you in advance for your patience and understanding while we make the necessary arrangements and communicate further information following the half-term break.

Yours faithfully,

**Ms Suzanne Munday**  
**Headteacher**  
**Langley Park School for Boys**

**Mr Steve Whittle**  
**Headteacher**  
**Langley Park School for Girls**

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